

Customer Service Executive (part time) - Southside Dublin

Location: Deansgrange, Co Dublin.

Job Type: Part-time (20 hours/week), on-site role

Hours:

Thursday: 16.00pm-20.00pm

Saturday: 09.00am-17.30pm

Sunday: 09.00am-17.30pm

Bank Holiday Monday's: 11.00am-16.00pm

About Nesta

At Nesta, we believe life is better with more room, room to grow, to dream, to breathe, to create, to move forward. We've been helping people "make room for life" since 1989. As Dublin's largest and longest-established self-storage provider, we're proud to be an Irish-owned business rooted in our communities.

But we're more than just storage. We're a partner to individuals, families, and businesses during pivotal moments in their lives, from exciting new beginnings to challenging transitions. Our team shares a strong sense of purpose, values, and genuine care for the people we serve.

Whether you're helping a startup scale, a family settle, or someone find peace of mind, working at Nesta means making a real difference, every single day.

Why Join Nesta

Our Southside Deansgrange branch is superbly located in Deansgrange Village beside a number of bus routes servicing Dublin city Centre and surrounding areas. The M50, N11 & M11 road network are all nearby. Nearby amenities include a range of supermarkets and cafés. The branch is a modern facility and one of Nesta's flagship locations.

This role offers an opportunity to grow with Ireland's most trusted storage brand and working within a collaborative team culture. You can expect a supportive leadership approach, one that helps our team members grow in their career via ongoing development, training and promotion.

About the Role

We're looking for a dynamic and customer-focused part time Customer Serviced Executive. You'll play a key role in delivering exceptional service, driving performance, and creating a welcoming, solution-oriented environment for both customers and staff.

Key Responsibilities

- Assist the Branch Team in all aspects of daily operations
- Champion customer service excellence at every touchpoint
- Drive sales of storage units, packing materials, and insurance
- Respond to customer inquiries and resolve concerns with empathy and speed
- Manage administrative and banking tasks accurately
- Contribute ideas that enhance the customer experience and operational efficiency

What We're Looking For

- Previous experience in a customer-facing environment (retail, hospitality, etc.)
- Natural communicator with a positive, can-do attitude
- Proactive, self-motivated and solution-focused
- Strong organisational and administrative skills
- Passion for sales and customer satisfaction
- Tech-savvy: confident using MS Office (Excel, Word, Outlook)
- A third-level qualification is a plus, but not essential

What We Offer

- Competitive salary and performance-related bonuses
- Cycle to work scheme
- Private health insurance scheme
- Contributory company pension
- Additional leave for birthday
- Company events
- Modern Comfortable Office Spaces
- Comprehensive training and ongoing development
- Opportunities to grow your career
- A people-first culture where your ideas and contributions are valued
- The satisfaction of working for a brand that genuinely helps people during important life moments

If you're ready to grow your career in a fast-paced, people-focused environment where no two days are the same, we'd love to hear from you. Apply now and help our existing and new customers 'Make Room for Life'.