

Assistant Branch Manager- Northside Dublin

Location: North Dublin

Job Type: Full-time (40 hours/week), on-site role

Hours: Monday to Friday 8am - 5pm or 9am - 6pm with the possibility of some weekend work where needed

About Nesta

At Nesta, we believe life is better with more room, room to grow, to dream, to breathe, to create, to move forward. We've been helping people "make room for life" since 1989. As Dublin's largest and longest-established self-storage provider, we're proud to be an Irish-owned business rooted in our communities.

But we're more than just storage. We're a partner to individuals, families, and businesses during pivotal moments in their lives, from exciting new beginnings to challenging transitions. Our team shares a strong sense of purpose, values, and genuine care for the people we serve.

Whether you're helping a startup scale, a family settle, or someone find peace of mind, working at Nesta means making a real difference, every single day.

Why Join Nesta

Nesta has been helping people make room for life since 1989 as Dublin's largest and longest-established self-storage provider. The Kilbarrack store on Dublin's Northside is easily accessible via DART and Dublin Bus routes including the H1, H2, H3, and H14. Nesta partners with individuals, families, and businesses during important moments in their lives, from new beginnings to challenging transitions. Working at Nesta Kilbarrack means helping local residents and businesses find the space they need and making a real difference every day.

About the Role

We're looking for a dynamic and customer-focused full time Assistant Branch Manager. You'll play a key role in delivering exceptional service, driving performance, and creating a welcoming, solution-oriented environment for both customers and staff.

Key Responsibilities

- Assist the Branch Manager in the day to day running of the Kilbarrack store.
- Assist in the hiring, coaching, and engaging the team through ongoing coaching and leading by example.
- Demonstrate a sales-focused and customer-centric behaviour when interacting with our customers.
- Driving product and insurance sales
- Provide a welcoming environment to customers
- Respond to customer inquiries in a timely manner and address their concerns quickly
- Identify and celebrate operational successes, as well as develop and implement plans to address opportunities.
- Experience in day-to-day banking/financial duties
- Communicate effectively with employees, colleagues, and customers.

What We're Looking For

- Previous experience in a customer-facing environment (retail, hospitality, etc.)
- Natural communicator with a positive, can-do attitude
- Proactive, self-motivated and solution-focused
- Strong organisational and administrative skills
- Passion for sales and customer satisfaction
- Tech-savvy: confident using MS Office (Excel, Word, Outlook)
- A third-level qualification is a plus, but not essential

What We Offer

- Competitive salary and performance-related bonuses
- Cycle to work scheme
- Private health insurance scheme
- Contributory company pension
- Additional leave for birthday
- Company events
- Modern Comfortable Office Spaces
- Comprehensive training and ongoing development
- Opportunities to grow your career
- A people-first culture where your ideas and contributions are valued
- The satisfaction of working for a brand that genuinely helps people during important life moments

If you're ready to grow your career in a fast-paced, people-focused environment where no two days are the same, we'd love to hear from you. Apply now and help our existing and new customers 'Make Room for Life'.